



# BOSS Distribution

**White-glove support  
designed for P&C  
insurance carriers.**

Simplify outbound mail, cut costs, and stay compliant with BOSS Distribution. Our U.S.-based, bonded, and P&C-certified team takes care of printing, packaging, and sending all your important policyholder communications, accurately and on time. We work directly within your existing systems to deliver timely, professional, and compliant mailings that reflect your brand - resulting in lower costs, less risk, and better service for your customers.

## Outbound Communication

Take the hassle out of printing and mailing with BOSS's full-service outbound communication support. We manage the delivery of time-sensitive policyholder documents - accurately, on time, and fully compliant.

### We manage:



- **Print and mail support for new business packets, endorsements, renewals, rescinds, and reinstatements**
- **Distribution of critical communications like cancellations, invoices, lapse, and expiration notices**
- **Overnight delivery options with proof of mailing**
- **Flexible electronic and paper delivery to meet customer and regulatory requirements**

### What you get:

- ✓ Ensure timely, accurate delivery to reduce E&O risk
- ✓ Strengthen compliance with built-in tracking and validation
- ✓ Free up internal teams by outsourcing labor-intensive print and mail tasks
- ✓ Cut costs and scale easily with a streamlined, outsourced model
- ✓ Keep your brand front and center with custom-branded, white-labeled mailings

## Compliance & Accuracy

Stay audit-ready and confident in your communications. BOSS's processes are built to ensure every document is accurate, tracked, and compliant - every time.

### We provide:



- **Secure, SOC 1-audited environment**
- **Piece-level tracking and proof of mailing for every document**
- **Quality checks built into every step of the policy process**

### What you get:

- ✓ Rest easy knowing notices and invoices are mailed on time with documented proof
- ✓ Meet regulatory and contractual requirements with a complete audit trail
- ✓ Improve internal oversight with clear service-level reporting and issue tracking

## Why BOSS?

Skip the risks of offshore outsourcing. BOSS gives you a trusted, U.S.-based team that understands your business, your systems, and your regulatory environment, backed by decades of P&C expertise.

- **100% on-shore, no contracted labor**
- **All team members P&C certified through The Institutes**
- **20+ years of experience supporting Home, Auto, and Commercial carriers**
- **Platform-agnostic - we work with any policy administration system**
- **Strategic approach that aligns outbound communication with underwriting goals**
- **Fast, smooth onboarding with dedicated client success and white-glove support**

### More than mailroom support.

Our distribution services are a seamless extension of your operations - helping you streamline renewals, stay compliant, and improve the accuracy and impact of every policyholder touchpoint.



**B.O.S.S.**  
BY WATERSTREET

## Contact Us

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